



service@indoortemp.com
 www.indoortemp.com
 LIC# 36883

872 Freeway Dr. North.
 Columbus, OH 43229
 (614) 842-2100

Maintenance Agreement

	\$189 GOOD	\$309 BETTER	\$459 BEST	\$670 FANTASTIC
Investment per system per year	\$189 annually	\$26 monthly	\$39 monthly	\$56 monthly
PROGRAM BENEFITS	Safety	Reliability	Efficiency	Peace of Mind
Tune-Ups per year	1 per yr. full sys.	Spring & Fall	Spring & Fall	Spring & Fall
Warranty period for repairs performed (parts & labor)	1 year	1 year	2 years	3 years
Life time workmanship guarantee on repairs	√	√	√	√
Priority status	48 hrs.	36 hrs.	24 hrs.	same day
Pre-season scheduling		√	√	√
No overtime fees		√	√	√
Discount on any equipment repairs		10%	20%	30%
Convenient monthly payment option		√	√	√
Accessory discounts		5%	10%	15%
Equipment replacement credits for each year program participation ***(equipment replacement only)		\$50	\$75	\$125
*Choice of Technician			√	√
REFRIGERANT 1lb. R410-A (R-22 NOT INCLUDED)			√	√
Diagnostic fee waived upon repair. No overtime rates				√
**Choice of Saturday call				√
Additional Maintenance Agreement discount (per additional system)			5%	10%

Equipment Information

Manufacturer	Model	Serial Number	Equipment Type	Filter Size	Humidifier Pad Size

Please place an "X" in the appropriate box Good Better Best Fantastic

Payment Options:

- Pay in Full \$_____ first system. Amt. for additional system \$_____
- Pay in twelve (12) monthly installments of \$_____ auto renewal. (Not available for \$189.00 option)

Written notification required to cancel (credit card required)

If you desire coverage for equipment not listed or have any questions regarding this agreement, please feel free to contact us at 614-842-2100.

Customer Name _____ Email Address (required) _____

Billing Address _____ City _____ State _____ Zip _____

Equipment Location (if different than billing address) _____

Cell Phone _____ Home Phone _____ Work Phone _____

Customer Signature _____ Date _____

"Your Trust Is Our Business"

General Terms and Conditions

1. Plan cannot be transferred, assigned or modified without prior written consent of Fire & Ice and signed by all parties.
2. Any changes, adjustments or repairs made to equipment covered by Plan by others, unless authorized by Fire & Ice in writing, shall terminate this agreement immediately without monetary refund.
3. Fire & Ice shall not be required to furnish any items of equipment, labor or other services that are recommended or required by insurance companies or any governmental agency, including the conducting of any test required by the aforementioned
4. Fire & Ice shall not be held liable for any damages, negligence, loss of property or breach of contract based upon warranty-related issues or malfunction/ non-operation of said equipment, including property damage or personal injury, unless said malfunction/non-operation is due solely to the negligence of Fire & Ice.
5. Fire & Ice shall not be held liable for the manufacture or operation of the equipment they install, with the exception of replacement of such due to faulty operation or malfunction.
6. Fire & Ice shall not be held liable for delays in performing service under this agreement for any reason.
7. The standard of workmanship performed under this contract shall be effected in a manner comparable to industry standards in this area of the United States.
8. Fire & Ice shall not be held liable for defective design or design malfunction of any person or faulty plans and/or specifications.
9. Payment in full is due upon exaction of this agreement unless otherwise previously arranged.

*Based on Technician availability. Scheduled only during regular business hours.

** Saturday hours for tune-up scheduled only between 8 am and 10 am, if available.

*** Amount accumulates each consecutive year of Maintenance Agreement purchase.

Rewards are accumulated based on the specific level purchased each year.

Credits will be forfeited if failure to renew after 30 days of agreement expiration date.

Accessory is any upgrade to existing system.

Equipment replacement is a heating, cooling or combination (full system). Funds accumulated may be used for self or gifted to another. Fire & Ice will provide documentation to redeem rewards to be signed by customer.